

PATIENT GUIDE:



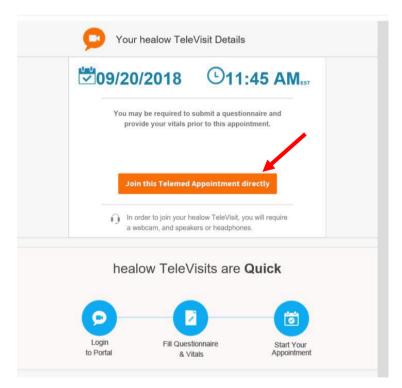
How to Log into your Televisit Appointment using a Confirmation Email

Healow TeleVisits offer a unique and intuitive experience for patients, while offering physicians integrated access to the same clinical tools used in the office.

Requirements for Televisit Appointments:

- Google Chrome or Mozilla Firefox internet browsers
- If using a desktop webcam and speakers / microphone

<u>Step 1:</u> You will receive a confirmation email after scheduling a TeleVisit appointment with your provider and you will also receive a notification email before the appointment time. Click on "Join this TeleMed Appointment directly" link.



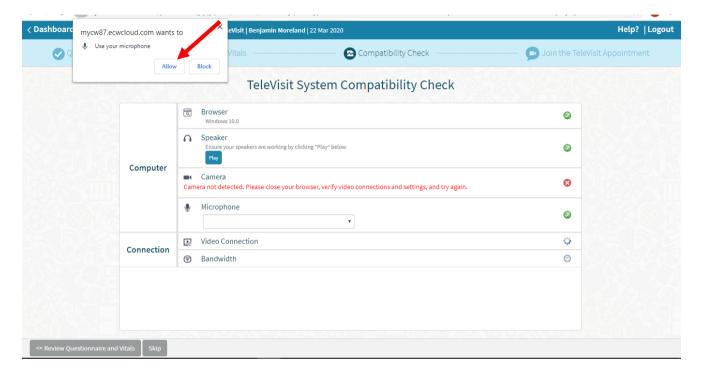
<u>Step 2:</u> You will be prompted to answer a questionnaire. Click Submit Questionnaire after completing it.

< Dashboard	healow TeleVisit Benjamin M	Moreland 22 Mar 2020	Help? Logout
? Questionnaire	Uitals	Compatibility Check	Join the TeleVisit Appointment
Please complete your health qu	estionnaire to the best of your ability.		
Telehealth:			
By answering "yes" I O Yes O No	acknowledge this is not a medical emerge	ncy and I have no critical issues.	
By answering "yes" I ○ Yes ○ No	acknowledge the Telemedicine visit is casl	h up front and not filed to my insurance.	
By answering "yes" I ○ Yes ○ No	acknowledge I am an active patient		
By answering "yes" I O Yes No	acknowledge I have completed my annual	l well visit	
By answering "yes" I to obtain a controlled Ves No		drug refill on this Telemedicine call and will need	d to schedule a visit with my primary care provider
Any other person Part Yes	ipating in the telemedicne visit (IE: spot	use or caregiver):	
Submit Questionnaire			

<u>Step 3:</u> Next, you will be prompted to enter your vitals. Then, click Submit Vitals.

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Questionnaire	Witals	Compatibility Check	Join the TeleVisit Appointment
Height 5	ft s inches		
Weight	pounds		
Blood Pressure	pounds		
Temperature			
Respiratory Rate	F		
Pulse Rate	breaths per minute		
	breaths per minute		
Submit Vitals			

<u>Step 4:</u> Once you enter in your vitals, a software compatibility check will be run to ensure that the webcam and audio functions on your tablet / computer will work for TeleVisit appointment. It may ask your permission to use your camera and microphone. Click "Allow".



Step 5: Once it is completed, click "Proceed".

			Compatibility Check	🥏 Join the TeleVisit Appointment
		TeleVisit	System Compatibility Check	
		Browser Chrome 64 bit(version 68) Windows 10.0		٥
		Speaker Ensure your speakers are working by clicking "Play Flay	" below	٥
G	omputer	Camera		٥
		FJ Camera (0472:b413) Microphone Default - Microphone (Realtek High Definition Audio	•)) •	٥
		D Video Connection		۲
Co	onnection	 Bandwidth Your internet connection is suitable for TeleVisit. 		٢

<u>Step 6:</u> Click on "Start TeleVisit" – this will alert your provider that you have entered the Virtual Waiting Room and they can now start the TeleVisit appointment.

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Questionnaire	Vitals	Compatibility Check	Join the TeleVisit Appointment
		\frown	
		\checkmark	
	The 'Televisit- '	Updated' questionnaire and Vital mas been	
		submitted successfully.	
		Start TeleVisit	
<< Review Questionnaire and Vitals			

<u>Step 7:</u> You will then be placed in the waiting room for your provider is ready to start the TeleVisit appointment.

TeleVisit		×	
Waiting	for	to	
Ű	join		
	Appointment Time:	CO.	
	Mar 22,2020 8:30 PM		
	Questionnaire/Vitals: Entered. Review ?	50.3	

If you should have any questions, please call your physician's office directly.