



PALMETTO AND SPECIALTY
PRIMARY CARE
PHYSICIANS

If you are eligible to receive the COVID-19 vaccine under Phase 1b and need proof of eligible medical conditions from your primary care provider, you have two options:

OPTION 1:

If you have access to your online Patient Portal, you can easily download the **healow** app and use the information available on the app as proof of eligible medical condition(s). You can find your information on the app by selecting one of the following options:

VITALS:

Once logged into the healow app, you can select the VITALS option to access your BMI.

PROBLEMS:

Once logged into the healow app, you can select the PROBLEMS option to access your chronic conditions.

PHR:

Once logged into the healow app, you can select the PHR option to access your personal health record, which is a PDF summary of your care.

OPTION 2:

Request a Proof of Eligibility Letter by sending a message to your primary care provider via the Patient Portal or call your primary care office directly.

If you are picking up the letter at your local office, please allow two business days for this request to be completed. Please note that we cannot guarantee delivery date of any letters that are mailed.